

Project
Updates

**Patient
Corrections
IG**

(Debi,
Virginia; John
Keyes is
producing
the IG)

(Target:
January
connectathon
then May
ballot)

**Three things need to be created before the January
Connectathon:**

- Use cases
- Proposed IG
- Finish mapping Morgan Gleason's letter to Task.

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Vassil Peytchev joined the project's weekly call on Monday and gave important advice on proper use of Task. We got a lot closer to understanding the workflow using Task.

IG author John Keyes screenshared the document in process, which includes proposed steps for each use case: *(apparent links in this screen capture are not actually links)*

Patient Corrections Implementation Guide - Local Development build (v0.2.0). See the Directory of published versions of

2 Background

2.1 Use Cases

Here are several example use cases for patient corrections.

Contents:

- Use Cases
- Heading 2

2.1.1 Patient requests change to smoking status and change is accepted.

1. Bob uses his patient-facing app to import his medical records from Southside Clinic. He notices that he is listed as an everyday smoker. However, Bob has not smoked in 20 years. Bob uses his patient app to send a message to Southside Clinic requesting that his smoking status be corrected to show he has not smoked in 20 years.
2. Southside Clinic receives Bob request, corrects his chart, and notifies Bob that his records have been corrected.
3. A few days later, Bob logs into his patient app and receives the notification that his record has been corrected.
4. Bob then requests that Southside Clinic notify his insurance company (MyLifeInsurance.com) that his record has now been corrected.
5. Southside Clinic notifies Bob that his insurance company has been contacted and given the corrected information.

2.1.1 Patient requests change to smoking status and change is denied.

1. Bob uses his patient-facing app to import his medical records from Southside Clinic. He notices that he is listed as an everyday smoker. However, Bob has not smoked in 20 years. Bob uses his patient app to send a message to Southside Clinic requesting that his smoking status be corrected to show he has not smoked in 20 years.
2. Southside Clinic receives Bob request and denies his request to modify his chart based on a conversation with Bob last year where he stated that he smoked 1 pack per day.
3. A few days later, Bob logs into his patient app and notices the denial from Southside Clinic. Bob sends a statement disagreeing with the denial, indicating that he did not have an appointment the previous year and wants Southside Clinic to correct his chart.
4. Southside Clinic sends a rebuttal that they did see Bob and will not modify his chart.

2.1.1 Request to correct multiple items. All accepted.

1. Bob uses his patient-facing app to import his medical records from Southside Clinic. He notices that he is listed as an everyday smoker. He also notices his weight is listed as 275 and he has a diagnosis of Diabetes. However, Bob has not smoked in 20 years, his weight is 215, and he has never been told he has diabetes. Bob uses his patient app to send a message to Southside Clinic requesting that his smoking status, weight, and diabetes diagnosis be corrected.
2. Southside Clinic receives Bob request, corrects his chart, and notifies Bob that his records have been corrected.
3. A few days later, Bob logs into his patient app and receives the notification that his record has been corrected.

2.1.1 Request to correct multiple items. Some accepted, some denied.

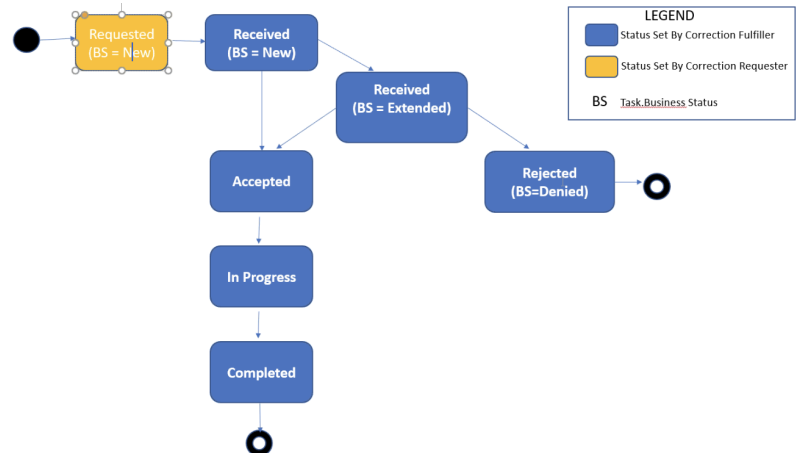
1. Bob uses his patient-facing app to import his medical records from Southside Clinic. He notices that he is listed as an everyday smoker. He also notices his weight is listed as 275 and he has a diagnosis of Diabetes. However, Bob has not smoked in 20 years, his weight is 215, and he has never been told he has diabetes. Bob uses his patient app to send a message to Southside Clinic requesting that his smoking status, weight, and diabetes diagnosis be corrected.
2. Southside Clinic receives Bob request. They accept his request to modify his smoking status and diabetes diagnosis. They tell him he must come into the office to be weighed before they can change his chart because his chart indicates he weighed 275 at his appointment last year.
3. A few days later, Bob logs into his patient app and notices the acceptance of the smoking status and diagnosis change plus the denial of weight change from Southside Clinic. Bob sends a statement disagreeing with the denial indicating that he did not have an appointment the previous year and wants Southside Clinic to correct his chart.
4. Southside Clinic sends a rebuttal that they did see Bob and will not modify his chart.

2.2 Heading 2

(This IG was drafted from a template on Github)

Virginia Lorenzi will fill out the IG form.

State machine: Virginia shared an informative example diagram, draft in process:



This is only one simple example, not a comprehensive diagram, but it already led to meaty discussion about who's doing what when. Also, Abigail Watson points out that this can be playing out in different layers concurrently: e.g. legally accepted, clinically accepted.

Definition of Statuses

Status-Business Status	Definition
Requested	Correction Requester has requested a correction
Received	Correction Fulfiller has received the correction and is reviewing
Received-Extended	Correction Fulfiller has received the correction, is reviewing, and requires extended time to complete the review.
Accepted	Correction Fulfiller has accepted the request.
In Progress	Correction Fulfiller is in the progress of fulfilling the request (ie. correcting the chart)
Completed	Correction Fulfiller has corrected the chart
Rejected-Denied	Correction Fulfiller has denied the request.
Rejected-Disagreed	Correction Requester disagrees with the denial.
Rejected-Rebutted	Correction Fulfiller rebuts the Requester's disagreement.

Note:

- "Received" "Accepted" etc are from a restricted value list in Task
- in the legend top right, Virginia's proposed nomenclature "Correction Requester" and "Correction Fulfiller" are intentionally chosen to nullify questions of type of organization. (This IG is strictly about the request & negotiation process, separate from any other issue.)

White Paper on Patient Contributed Data (Jan & Maria)

We voted unanimously to postpone this project to the next ballot cycle.

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Weekly call has been moved to Tuesday 4pm ET.

We need to update the HL7 calendar with this change.